

DOMESTIC

**COMMUNITY  
SERVICES**



# COMMUNITY SERVICES

Diploma of Community Services will develop skills in community services, case management and crisis enabling the trainee to manage, coordinate and deliver person-centred services to individuals, groups and communities.

We aim to equip our graduates with the necessary skills and knowledge to enable them to successfully satisfy the demands of the workplace.

## COURSE INFORMATION

Welcome to a world where your passion for helping others transforms into a fulfilling career. The Diploma of Community Services (CHC52021) offers a comprehensive pathway for individuals eager to make a tangible impact on society. The diploma will enable workers to support people to make changes in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

Our diploma program delves deep into the core aspects of community services. The program has been designed to meet the requirements of the Australian Community Workers Association (ACWA), is led by seasoned educators and industry experts, meaning adhere to the latest industry standards and practices. Through real-life case studies and hands-on exercises, students will be equipped with the skills needed to thrive in diverse community service roles.

### STUDY PATH

This qualification corresponds to AQF Level V. The preferred pathway to this qualification is for students to complete the Certificate III in Individual Support (CHC33021) or the Certificate IV in Community Services (CHC42021).

### COURSE DELIVERY & ASSESSMENT METHODS

#### Diploma of Community Services (CHC52021)

This program is delivered in a full-time study mode of 20h per week over 2 academic years - 72 college weeks. Students are required to complete 2 blocks of work-based training of 200 hours each to meet the accreditation requirements of ACWA. Work-based placement is compulsory providing practical skills and fostering the confidence and competence needed to excel in the field of community services.

The work-based training is supervised and mentored by employer representative, and assessed by qualified trainer who will visit and assess students during placements. Students are issued Logbooks to record attendance, work experience, and evidence of assessments/ participation. In addition, students are required to prepare journals covering their learning experiences during placements.

### ENTRY REQUIREMENTS

International applicants must be 18 years or older.

Year 11 or equivalent certificate of senior secondary education.

Recommended English Level: IELTS 6.0 (with no individual band less than 5.0) or equivalent. (If the level of English is insufficient, a suitable course can be organised).

A Pre-Training Review, LLN and suitability interview will be mandatory before placement in the program is granted.

### OTHER FEES

Administration Fee (Non-refundable):

› A\$ 300

Material Fee:

› A\$ 400

## ACADEMIC YEAR / START DATES

Don't miss out on your intake dates. There are 36 teaching weeks per annum with the year being divided into 4 terms of 9 weeks each. The academic year begins in January and ends in November. Primary intakes are at the beginning of each term.

YEAR	TERM 1 INTAKE	TERM 2 INTAKE	TERM 3 INTAKE	TERM 4 INTAKE
2024				23 SEP
2025	13 JAN	7 APR	30 JUN	22 SEP
2026	12 JAN	7 APR	29 JUN	21 SEP



# COMMUNITY SERVICES



Qualification	Unit Code	Unit Title	Tuition Fee / Duration
<b>Diploma of Community Services</b> (CHC52021)	CHCCCS004	Assess co-existing needs	<b>A\$ 2,250 /term</b>  <b>8 Terms</b> 72 college weeks
	CHCCCS007	Develop and implement service programs	
	CHCCCS019	Recognise and respond to crisis situations	
	CHCCSM013	Facilitate and review case management	
	CHCDEV005	Analyse impacts of sociological factors on people in community work and services	
	CHCDFV001	Recognise and respond appropriately to domestic and family violence	
	CHCDIV001	Work with diverse people	
	CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety	
	CHCLEG003	Manage legal and ethical compliance	
	CHCMGT005	Facilitate workplace debriefing and support processes	
	CHCPRP003	Reflect on and improve own professional practice	
	HLTWHS003	Maintain work health and safety	
	CHCCSL001	Establish and confirm the counselling relationship	
	CHCCSM010	Implement case management practice	
	CHCSOH013	Work with people experiencing or at risk of homelessness	
	CHCMHS013	Implement trauma informed care	
	CHCADV002	Provide Advocacy and representation services	
	CHCCOM003	Develop workplace communication strategies	
CHCPRP001	Develop and maintain networks and collaborative partnership		
HLTAID014	Provide Advanced First Aid		

Exit with Diploma

**Vocational/  
Employment Outcome**

Community Support Worker, Youth Worker, Counselor, Case Manager, Family Support Worker, Disability Support Worker

The Diploma of Community Services (CHC52021) opens doors to a multitude of career paths, including social work, counseling, youth work, disability services, and aged care. Whether your passion lies in advocating for social justice or supporting vulnerable populations, this diploma sets the stage for a rewarding career in community services.

Students considering further study can enroll in Bachelor of Social Work and pursue roles as social workers, providing support and assistance to individuals and families facing challenges such as poverty, domestic violence, mental health issues, or substance abuse.

These qualifications are recognised by the Australian Qualifications Framework (AQF), meaning that you can take this qualification anywhere within Australia.

## WORK PLACEMENT

Work Placement is required to receive the award for Diploma of Community Services (CHC52021). We assist in securing a work placement for you and assist in the organisation of the workplace learning and associated workplace activities. The work placement is unpaid and the daily working hours will be negotiated between students and the health and care service centre. Our trainers will visit each centre during the work placement to assess student performance as part of the assessment of the practical components of the course.

For employment and practical placement purposes, this vocational sector typically requires:

- Police Record Check
- Working with Children Check



Skills Training Australia is a specialist college that has been one of the leaders in the provision of Health and Community Services qualifications since 1999.

We are focused on developing strong partnerships with industry, so as to provide the best placement opportunities for our students along with real employment outcomes upon graduation.

Skills Training Australia is an Academies Australasia college. Academies Australasia Group Limited has been operating for more than 115 years and listed on the Australian Securities Exchange for more than 45 years.

Academies Australasia has colleges in Melbourne, Sydney, Brisbane, Perth, Adelaide, Dubbo, Gold Coast and Singapore, and offers a wide range of courses at different levels – Certificate, Diploma, Advanced Diploma and Bachelor Degrees.



### MELBOURNE

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### LONG HISTORY

ESTABLISHED MORE THAN 115 YEARS AGO

### ACCREDITED QUALIFICATIONS

NATIONALLY RECOGNISED

### QUALITY TEACHING

PASSIONATE TEACHERS WHO ARE PROFESSIONALS IN THEIR FIELD

### EXCELLENT FACILITIES AND STUDENT SUPPORT

GREAT LEARNING ENVIRONMENT

### STUDENTS FROM AROUND THE WORLD

TENS OF THOUSANDS OF STUDENTS FROM MORE THAN 135 COUNTRIES HAVE STUDIED WITH US

### UNIVERSITY PATHWAYS

ARTICULATIONS WITH SEVERAL UNIVERSITIES CREDITS SAVE TIME AND MONEY



2008 CENTENARY YEAR